

Place Debit & Credit Card Fraud Prevention in the Hands of Your Customer with **REDiVerify.**

The REDiVerify platform minimizes the amount of time it takes to contact your cardholder's concerning suspicious fraudulent activity. Its real-time alerts place the fraud prevention management directly in the cardholders hands, engaging them in the product and making them feel safer when using their cards.

REDiVerify Fraud Protection



Customers Choose Their Immediate Verification Method

In today's world, there is no single way to reach your customer with reliability. By matching the verification method to customer preferences, REDiVerify is able to contact the highest possible percentage of your customer base in the timeliest manner possible.

- SMS Text
- Text to Speech
- Custom Branded App Outbound & Inbound IVR
- E-Mail Notification of all Suspicious Activity
- Live Operator Call Center Available 24/7
- Card holders can turn their card ON or OFF independently

REDiVerify
Cardholder Fraud Protection



REDiNotify
Advanced Messaging



REDiDirector
User Management





Fingertip Management = Safe Spending

By placing the management of debit and credit card fraud prevention in your customer's hands, you deliver a personal touch in identifying fraud. After all, they know when, where, and why. This quickly helps you determine when your cardholders information has been stolen before it empties their bank account and yours too.

Financial Institutions Can Expect Superior Service in Solving Your Fraud Mitigation Objectives Through Our:

- Client proclaimed "easy to use" portal. Simple and effective real-time analytics
- Direct cardholder contact through all possible electronic channels on potential fraud core integration available with almost any core provider

Financial Institutions Have the Power to:

- Run a common point of compromise on cards experiencing fraud
- Prevent future losses, even when your institution is closed
- Review accurate tracking of fraud prevention success
- Experience flexibility to adapt rules to new fraud schemes tailored to your institution
- Provide cardholders the ability to deactivate and reactivate their card independently
- Create warm card methods to prevent fraud, even if the cardholder is slow to respond
- Determine the time of day your customer receives calls

Many Financial Institutions Have Experienced a Decrease in Fraud by 50% or More.



No matter what type of analytic approach you take, the only true identifier of any fraud transaction is customer verification. Those seeking to commit fraud are intelligent, organized and relentless. To defeat them we must minimize the amount of time it takes to contact the customer.

"Our debit card fraud has reduced by over 80% with the REDiVerify solution roll out. The software was beneficial to reducing losses for the bank. It also helped us in serving our clients with a first-class, easy to use solution".

Paula Bodkin
CFO & COO — EvaBank



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